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SCHOOL OF
LANGUAGES



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2024
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COURSE	LESSONS PER WEEK	PRICE* (€)
General English	20 (Group)	210
Intensive English	30 (Group)	295
General English	1:1 lesson	45 per lesson
General English	2:1 lesson	35 per person per lesson
Conversation	10 (Group)	120
Combination (General English) 25	20 (Group) + 5 (One-to-one)	385
Combination (General English) 30	20 (Group) + 10 (One-to-one)	560
Preparing for Business	20 (Group) General English + 10 (Group) Business English	380
Specialist Combination (English for Specific Purposes)	20 (Group) General English + 10 (One-to-one) Specific Topic	710
IELTS	20 (Group) General English + 10 (Group) IELTS	380
Preparing for Cambridge FCE/CAE course**	20 (Group) General English + 10 (Group) FCE/CAE	380
E-learning		Price on request

PRICE PER PERSON PER WEEK. High Season supplement €55 per person per week.
High Season dates – 23rd June to 1st September 2024.

* Long term bookings - Any English course bookings of 8 weeks and over will benefit from €20 per week discount.
** FCE course and exam dates Exam dates: 15th March 2024; 1st June 2024; 22nd August 2024; 14th December 2024. CAE course and exam dates Exam dates: 16th March 2024; 1st June 2024; 23rd August 2024; 7th December 2024.

Teacher Training courses 1 week		400
Teacher Training courses 2 weeks		800

Price for "Teacher Training courses" covers total tuition cost for the duration of the course. Please refer to our website for the full list of courses and dates.

Internship programme fee - first 12 weeks	Internship	350
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Should the duration of internship be longer than 12 weeks, €25 per week for every additional week will apply.
Minimum age: 18
Minimum level: Intermediate (B1)
A booking of any English course of minimum 2 weeks is obligatory when booking an internship programme.
All prices include VAT

PACKAGE PROGRAMMES

GOLDEN AGE PROGRAMME	HOST FAMILY / SELF-CATERING APARTMENT
10th March – 23rd March 2024	1,630
14th April – 27th April 2024	1,630
19th May – 1st June 2024	1,630
22nd September – 5th October 2024	1,630
3rd November – 16th November 2024	1,630

Golden Age fee includes: 20 General English lessons per week, 13 night accommodation in single room with a Host Family on HB basis or shared self-catering apartment, course material, social activities for 2 weeks and airport transfers.

COURSE FACTS

1 LESSON: 45 minutes
COURSE DAYS: Monday to Friday
MINIMUM STAY: 1 week
CLASS SIZE: Maximum 12

TIMETABLE

Morning Lessons: 09.00 to 10.30,
11.00 to 12.30
Afternoon Lessons: 13.00 to 14.30
or 14.45 to 16.15

The following timetable might
apply: 13.00 to 14.30, 15.00 to 16.30

ALL COURSES INCLUDE:

1. Welcome pack and student card
2. Placement test
3. Free use of study and leisure areas
4. Free WIFI at school
5. Welcome party
6. End of course certificate
7. Free Tutorial for bookings of minimum 12 weeks

PUBLIC HOLIDAYS AND SCHOOL CLOSURE DATES:

1st January, 19th March, 29th March,
1st May, 7th June, 15th August,
13th December, 24th December,
25th December, 31st December.
When public holidays are on
weekdays the school will be closed.
Lessons for the rest of the week will
be longer to make up for most of
the time lost. One-to-one lessons
will be made up for.

ECO TAX:

€0.50 per night (maximum €5)

CONDITIONS APPLY:

Reduced Hours Procedure

In the event that only three or
fewer students apply for a
particular course Easy SL will apply
the Reduced Hours Procedure.

- 20 lessons group course will be reduced to 15 lessons 3:1, 2:1 or 1:1
- 30 lessons group course will be reduced to 20 lessons 3:1, 2:1 or 1:1
- 10 group lessons will be reduced to 5 lessons 3:1, 2:1 or 1:1

ACCOMMODATION OPTIONS

HOST FAMILY	PRICE (€)	
Sharing Bed & Breakfast	190	
Sharing Half Board	225	
Sharing Full Board	250	
PRICE PER PERSON PER WEEK. High Season supplement €50 per person per week. High Season dates – 23rd June to 1st September 2024.		
Single Bed & Breakfast	265	
Single Half Board	310	
Single Full Board	325	
PRICE PER PERSON PER WEEK. High Season supplement €100 per person per week. High Season dates – 23rd June to 1st September 2024.		
Private Bathroom supplement per week	60	
Special Diet supplement per person per week	50	
SELF-CATERING APARTMENT		
Single Room	295	
Twin Room	195	
Studio*	485	
PRICE PER PERSON PER WEEK. High Season supplement in a sharing room, in a single room and Studio is €100 per person per week. High Season dates – 23rd June to 1st September 2024. *The rate is applicable for a maximum of 2 people. An extra charge of Euro 50 per person per week will apply for an additional guest.		
Private Bathroom supplement per week	60	
Sole use Apartment low season	Price upon request	
Price per week. *The rate is applicable for a maximum of 3 people. An extra charge of €50 per person per week (7 nights) will apply for additional guests. High Season dates – 23rd June to 1st September 2024.		
EXTRA FEES	1 PERSON	SHARING ROOM
AC supplement	10 per person per week	6 per person per week
Enrolment fee	35	
Airport transfer one way	25	
Accommodation change fee	50	

HOST FAMILY

- Minimum stay: 1 week / 7 nights.
- Any extra night will be calculated pro rata and rounded off to the nearest Euro.
- Maximum 2 students per sharing room.
- Your accommodation details will be sent to you 2 weeks prior to your arrival.

SHARED SELF-CATERING APARTMENT

- Minimum stay: 1 week / 7 nights.
- Students are encouraged to arrive and depart Saturday to Saturday or Sunday to Sunday (check-in from 3pm onwards and check-out by 10am). Should it not be the case, the School reserves the right to offer an alternative accommodation for the first/last days of their stay.
- Any extra night will be calculated pro rata and rounded off to the nearest Euro.
- Arrival and departure transfers are obligatory with the booking of the apartment.
- A refundable deposit of €100 is to be paid at Easy School's reception on the first day of the course. The deposit will be refunded on the last day of the course, after the apartment has been checked for loss or damage. Any loss or damage which is attributed to the student will be deducted from the deposit.
- Your accommodation details will be sent to you 2 weeks prior to your arrival.

FACILITIES & SERVICES INCLUDED IN THE PRICE OF SHARED SELF-CATERING APARTMENTS

- Water & Electricity
- Cleaning once a week
- Fan or heater
- Linen and towels (except for beach towels)
- Laundry facilities
- Free Wi-Fi in the living room

Please refer to our website for our terms and conditions.



LESSON DURATION:

Each lesson is 45 minutes long.

HOW TO APPLY:

Students (or their parent or legal guardian, if under the age of 18) must complete and sign an Application Form and give it to the local Easy School of Languages representative. If no representative is involved, students should send an e-mail to info@easysl.com. Payment should be effected by credit card or bank transfer (refer to the section Methods of Payment).

COURSE CONFIRMATION:

Easy School of Languages will send written Application Acknowledgement, Course Confirmation and Invoices within 24 hours of receiving the student's Application Form. Confirmation of accommodation details and airport transfer information will be sent as soon as they are available. In the unlikely event that Easy School of Languages does not accept the student's application, all money paid by the student will be refunded in full.

CONDITIONS APPLY:

Reduced Hours Procedure

In the event that only three or fewer students apply for a particular course Easy SL will apply the Reduced Hours Procedure.

- 20 lessons group course will be reduced to 15 lessons 3:1, 2:1 or 1:1
- 30 lessons group course will be reduced to 20 lessons 3:1, 2:1 or 1:1

Due to regulations enforced by the local health authorities, we have had to reduce the physical capacity of each classroom in order to maintain adequate distance between students. Because of this, students may be required to take online lessons on certain days so that we do not exceed our physical capacity. All students are advised to bring a laptop computer or tablet device with a webcam, microphone, and good quality headphones in order to get the best out of the course. The above measures are enforced by the local health authorities, and are intended to keep our students and staff safe.

COURSE PAYMENT:

Easy School of Languages will invoice the student/ agent for tuition, accommodation and airport transfers as requested. The payment must be effected at least 2 weeks prior to the course start date. Easy School of Languages reserves the right not to accept a student for tuition should the net balance on the course fee or package booked does not reach Easy School of Languages at least 2 weeks prior to the course start date. In the case of students requiring a Visa Application support to enter Malta, payment of Invoice must be effected in full before the Confirmation letter and letter of invitation are sent. Should the Visa not be granted by the competent authorities, all money paid by the student will be refunded in full.

PRICES:

All Easy School of Languages prices are inclusive of VAT.

Accommodation prices do not include ECO contribution.

ONE-TIME FEES:

A one-time enrolment fee of €35 is to be paid by international applicants upon submission of an application.

METHODS OF PAYMENT:

The course material fees and all other payments can be effected by SWIFT or credit card.

CUSTOMER CARE PROCEDURE

Evaluation / Feedback Forms

Students are asked to complete evaluation forms regularly: end of week and end of course. In addition, students on a 1 week course are also asked to complete a mid-week evaluation form.

The filled in forms are seen by school staff and any arising issues addressed accordingly and records of actions taken are logged.

Complaint Form

A student wishing to make a complaint is advised to voice the complaint at the school reception right away. A school representative will make a note of the complaint.

At times, the same school representative may be able to address the

complaint on the spot, in which case the complaint is resolved right away. On other occasions, the school representative will need to pass on the complaint to the respective school staff, for example:

Academic: Director of Studies

Student accommodation: Accommodation Coordinator

Leisure program: Leisure Coordinator

Once we have the full details of the complaint we will do our utmost to resolve the complaint within 24 hours.

Complaints that have not been brought to the attention of the school during the student's stay will not be addressed at a later date.

CANCELLATION, WITHDRAWAL & REFUND POLICY:

In case of any cancellation through no fault of the Company, all fees paid will be refunded in full, provided that cancellation notice is received at least 2 weeks prior to the arrival date. If cancellation notice is received within 2 weeks prior to your arrival date, there will be a cancellation fee of 25%, if received within 1 week, there will be a cancellation fee of 50%, after which time no refunds are made.

Easy School of Languages reserves the right to charge an administration fee of Euro 50 each time the course is changed after Easy School of Languages has confirmed the initial enrollment. This also includes requests for changes while student is at school.

In the event that all single rooms in families have been allocated, Easy School of Languages holds the right to allocate sharing rooms refunding any difference in costs to the student. In the event that all family accommodation is allocated ESL reserves the right to make alternative arrangements of comparable lodging.

Should a student be dismissed for any disciplinary reasons, no refunds of any fees, costs and other expenses they have paid or incurred will be given.

Any unjustified accommodation changes are subject to an administration fee of € 50.00. Charge of the mentioned fee is entirely at the Management's discretion.

In case of temporary school closure or where a regional outbreak of Covid-19 imposes restrictions on travel, students are required to email school advising that they will not be able to attend. If they cancel their stay fewer than 2 weeks prior to their arrival date, EasySL Cancellation Policy will stand. In that case, they will need to make a claim with their insurance in order to be reimbursed.

Should the school be unable to operate, we will advise the students accordingly and a credit note will be issued in their favour, to be used within 1 year of their original course date.

The same applies due to travel restrictions.

FAILURE TO ARRIVE:

Students failing to reach Malta within 5 days following their course start date shall not be refunded any fees, costs and other expenses they have paid or incurred.

MINIMUM AGE:

There is a minimum age of 11 years for students participating in Junior Summer Programme. There is a minimum age of 18 years for students participating in adult courses. In exceptional circumstances, students of 17 years may also be considered.

There is no upper age limit.

INSURANCE:

All international students who study with Easy School of Languages are strongly encouraged to have adequate insurance cover.

ATTENDANCE POLICY:

ESL students are required to attend at least 80% of scheduled classes and to complete all homework assignments. Failure to do so may result in the withholding of course certificates. One-to-one/individual lessons cancelled by the student will not be refunded or made up for. In the case of any student requiring a visa to study in Malta failing to attend classes regularly, the appropriate authorities will be immediately informed by Easy School of Languages of any such failure.

BULLYING, DISCRIMINATION AND HARASSMENT:

The school takes a very harsh and strong stance against any form of bullying and discrimination as a consequence of race, creed, skin colour, sexual orientation, political beliefs and mental or physical disadvantage. Any instances of bullying or discrimination should immediately be brought to the attention of the Leisure and Social Welfare Manager or any other prominent member of staff. Bullying, discrimination, harassment misconduct and intimidation of any kind may constitute enough grounds for immediate expulsion from the school without refund. The school does not exclude reporting any serious offences to law enforcement and to assist law enforcement in any way possible.

ACCESSIBILITY OF PREMISES:

Our premises themselves are accessible to students who make use of adaptive and mobility equipment. Our school is equipped with a spacious lift within which such mobility equipment can fit comfortably. We also have restrooms at ground level for ease of access.

Having said this, the streets in Valletta, including the ones leading to our premises, are characterised by numerous low stairways. If you are using adaptive and mobility equipment please let us know well in advance so we may make the necessary arrangements or give you some suggestions.

PHOTOGRAPHY & FILMING:

Easy School of Languages may use photographs or film footage to illustrate its promotional material. If students do not wish to participate, Easy School of Languages will respect their wishes but it's the student's responsibility to absent themselves from the photograph/ video.

LEARNER DISMISSAL POLICY:

Unfortunately, the school will immediately dismiss learners if:

- Any staff member firmly believes that a student, through his words or actions or both, poses a realistic threat to the safety and well-being of others

- A student is found to be carrying guns, knives or other instruments which may jeopardise the safety of others
- A student is found to be in possession of drugs or under the influence of drugs
- A student undertakes any of the actions outlined in section 'Bullying, discrimination and harassment'
- A student is caught stealing or vandalising school property
- A student who, in any way, may tarnish the sound reputation of Easy school of Languages or its partners

In the cases below, a verbal warning will be giving prior to dismissal:

- A student who misbehaves or distracts others during lessons
- A student whose constant tardiness disrupts the lesson flow
- A student caught smoking within the school premises
- A student who does not respect the school's Health and Safety procedures

LIABILITY:

Easy School of Languages (and its employees, agents, directors and representatives) shall not be liable in any way to the student in the event that services to be provided to the student by Easy School of Languages are not provided for any reason beyond the control of Easy School of Languages.

Easy School of Languages (and its employees, agents, directors and representatives) shall not be liable for any loss, damage, illness or injury that may be caused or incurred howsoever to any student, person or property, to the extent allowed by law.

If, despite this provision, Easy School of Languages is found liable for any loss or damage suffered or caused by any student, that liability shall in no event exceed the total amount of the total sum already paid by the student for the course fees or package.

Easy School of Languages is owned by IZI Ltd holding company number C30890 and VAT registration number MT 1687 1636.

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