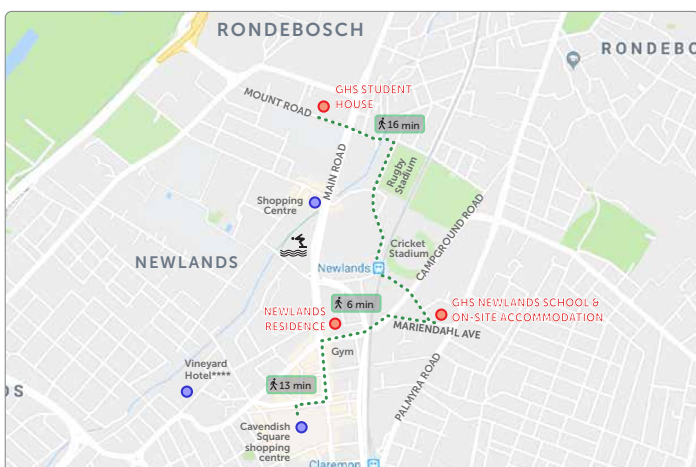


On-site accommodation



Address

9 Mariendahl Ave
Newlands 7700
Cape Town, South Africa

Rooms

5 single and 4 twin rooms with 4 bathrooms to share.

Meals

Self-catering.

Bedding

Is provided and will be changed once a week.

Towels

Bring your own.

Laundry

A washing machine and a tumble dryer are available. Tokens can be purchased at reception for ZAR 40 each.

Wifi

Free of charge (fair use).

Location

You stay right next to the Newlands school in an upmarket residential area. The closest MetroRail station is within a few minutes' walk.

The main shopping areas for the Southern Suburbs as well as restaurants, pubs, banks, bars, etc. are also within walking distance.

Cancellation

Homestay or Residence accommodation booked with Good Hope Studies cannot be cancelled after arrival, unless booked for a duration of 9 weeks or longer. In the event of a cancellation, a 4 week notice period will apply.

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Please read before travelling



Thank you very much for deciding to stay at the on-site accommodation in Newlands. In order to enjoy your stay with us, it is important that you read this information before arrival. We look forward to welcoming you.

Assistance

It is very important to us that you enjoy your stay at our premises. Although this is budget accommodation, we want to provide you with excellent service and make you feel welcome.

Please approach reception should there be anything that is not to your satisfaction.

After hours contact emergency number:

083 651 8550

Covid-19

- Regularly **sanitise** your hands.
- **Self-isolate and contact us** immediately when you feel any covid-19 related symptoms.

Security and safety

The property is secured with an alarm system. A front-door entrance key and alarm security code will be provided to you; the key and alarm code must not be given to any other person, and no other person is allowed on the premises, as this is a security risk.

Keep your room keys with you at all times and do not leave them in your room. Do not give your keys to anyone.

Valuables

A safe is provided for each person in the cupboard. It is important that you lock away your valuables. Never leave your cash, credit cards, etc. in your room. Please note that all valuables that are left on the property or in the safe are done so entirely at your own risk and that Good Hope Studies shall not be responsible or held liable for any loss or damage.

Useful to know

Laundry

A washing machine and a tumble dryer are available. Tokens can be purchased at reception for ZAR 40 each.

Cleaning

Our staff cleans the common areas daily, Monday to Friday. Bedrooms are cleaned once a week.

Students are required to clean the kitchen after cooking and keep their bedrooms tidy (bedrooms cannot be cleaned if not kept tidy).

Shops and Restaurants

You will find shops and restaurants along the Main Road and at Cavendish Shopping Mall, which is a 12-minute walk away.

Extra Blankets

Please ask at reception at school if you need extra blankets.

Heaters

There are panel heaters in all the rooms. These need to be kept on at all times during the cold period to keep the house warm. No additional heaters are allowed in the building for safety reasons.

Wifi

Wifi is provided free of charge (fair use). Please check the notice board for the password.

Check out

The day before you check out, your room will be inspected for any damages.

On the day of your departure please be out of your room **by 10am**.

Remember to leave the key in the key drop-off box situated at the front door entrance.



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House Rules

Welcome to our residence! We want to provide you with a warm and homely environment.

When people are living together, everyone has to follow some rules. In respect of other guests in the house, your neighbours and the students and volunteers that will follow you, we require you obey to the house rules. Not following the house rules will have the consequences as stated below.

We wish you a pleasant stay.

General

Smoking

Smoking is only permitted outside in the designated areas. Use ashtrays provided.

Tidiness

Tidy up after yourself, especially the public areas.

Wash your own dishes or use the dishwasher provided.

Throw away old food regularly.

Make use of the sanitising stations set up around the house.

Wifi

Residents of the GHS/GHV residences are allowed to use the Wifi facilities free of charge.

The service is based on fair-use basis. Excessive downloading or downloading of illegal content (i.e. pirate movies, music, software etc.) or attempting to mask your computer's identity (VPN or other spoofing software) will lead to the device(s) being blocked from our network.

Breakage

Any missing or broken items will be replaced by management. The costs will be invoiced to the resident. In case of no-one taking responsibility, the costs will be shared amongst all residents.

Turn lights off

Ensure lights and appliances are switched off when not in use.

Maintenance issues

Report maintenance issues to management as soon as possible.

When leaving

There will be an outgoing inspection of your room prior to departure. If there are any damages or missing items you will be liable for the replacement costs.

On the day of departure, leave your keys in the key box.

Offences

The matters mentioned in this section are potentially dangerous and/or severely impact on your fellow residents and the neighbours.

Not respecting these rules will have the following consequences:

First time: written warning and a fine payable equivalent to 50% of your deposit.

Second time: second written warning and a fine payable equivalent to 50% of your deposit.

Third time: you will be asked to leave the accommodation. No refund is given for the remaining weeks.

Offences:

- The front gate must be closed and locked at all times.
- Excessive alcohol consumption is not allowed.
- Keep the noise at an appropriate level. You are staying in a residential area.
- All noisy activities must end by 21:00.
- Parties are not permitted.
- Smoking inside the building is strictly prohibited.
- Only residents and a maximum of 5 invited additional GHS or GHV clients are allowed on the property. Any other people are strictly prohibited on the property.
- Guests have to leave the residence by 21:00.
- Keep the kitchen clean and tidy.

Severe Offences

The matters mentioned in this section are dangerous and must be strictly followed at all times.


If any of these rules are broken, you will be asked to leave the accommodation immediately. Your deposit will not be refunded and no refund will be given for the remaining accommodation weeks.



Severe Offences:



- No guests are allowed to sleep over.
- You are not allowed to give your key to anyone.
- Drinking of alcohol below the age of 18 is illegal in South Africa.
- The possession, purchasing or taking of illegal narcotics is strictly prohibited.
- The fire extinguishers and smoke alarms are there for your safety in an emergency. Tampering with this equipment is a criminal offence.



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