

## Malta University Language School 2024 Fees

English Language Courses (per person, per week)						
Number of Weeks	General English		Intensive English		Combination General & Business English	General English & One-to-One
	- 15 hours of group lessons per week		- 15 hours of General English per week - 5 hours of Conversation Class per week		- 15 hours of General English per week - 7.5 hours of Business English mini-group lessons per week	- 15 hours General English per week - 5 hours of One-to-One lessons per week
1 to 3	€180		€240		€340	€355
4 to 7	€170		€230		€325	€345
8 to 12	€165		€225		€315	€335
13 to 24	€155		€215		€305	€320
25 to 50	€140		€210		€300	€310

IELTS Courses			
Course Type	Price	Hours	Class Size
IELTS Intensive	Fixed price of €1780	135 hours, held over 6 weeks	5 – 14 students
IELTS Evening		90 hours, held over 15 weeks	3 – 14 students
IELTS One-to-One		52 hours, minimum 1 hour a day	1 – 2 students

One-to-One Tuition				
Number of Weeks	1 hour / day	2 hours / day	3 hours / day	4 hours / day
1 to 3	€175	€345	€510	€670
4 to 7	€173	€335	€485	€630
8 to 12	€167	€315	€438	€540
13 to 24	€165	€305	€429	€495
25 to 50	€160	€300	€424	€490

**Registration Fee (per booking):** €35    **Course material (per booking):** €50    **Malta ECO Tax (on accommodation):** max. of €5

**Summer Supplement:** applicable from 17<sup>th</sup> June until 31<sup>st</sup> August 2024.

**Tuition:** €35 per week - **Accommodation:** €35 per week

**One-way Transfer:** €24    **Two-way Transfer:** €46 (Please enquire about group transfer rates)

Campus Hub Accommodation 2024 – (per person, per week)							
Number of weeks	Single Room Cluster Apartment		Twin Room Cluster Apartment		Single Room in an Apartment	Twin room in an apartment	Studio Apartment
	Shared bathroom	Ensuite bathroom	Shared bathroom	Ensuite bathroom	Shared bathroom & kitchen	Shared bathroom & kitchen	Private bathroom & kitchen
1 to 8	€266	€294	€175	€196	€294	€196	€440
9 to 52	€245	€273	€168	€175	€273	€182	€395

Kindly note that accommodation is subject to availability and confirmed upon receipt of a deposit.

Hotel Kappara – (per room, per night)				
Number of weeks	Standard Single	Balcony Single	Standard Twin	Balcony Twin
1 to 3	€60	€68	€68	€76
4 to 7	€56	€64	€64	€72
8 to 12	€54	€62	€62	€70
13 to 24	€53	€61	€61	€69
25 to 52	€52	€60	€60	€68

Host Family Accommodation (per person, per night)	
Option	Price
Bed & Breakfast – Sharing Room	€27
Bed & Breakfast – Single Room	€32
Half Board – Sharing Room	€34
Half Board – Single Room	€41
Full Board – Sharing Room	€44
Full Board – Single Room	€51

## Malta University Language School (“MULS”)

### Terms and Conditions

#### SECTION 1. Application Process

- 1.1 Persons applying to undertake a course with MULS (“**Applicants**”) are responsible for reading, understanding and signing these Terms and Conditions (“**T&Cs**”). If you have any questions regarding the applicability or interpretation of these T&Cs, please contact Malta University Language School (MULS) via email to [info@universitylanguageschool.com](mailto:info@universitylanguageschool.com).
- 1.2 These T&Cs apply to all MULS students (“**Students**”), whether booking directly or through an agent.
- 1.3 Applicants are required to be at least 18 years of age. Applications for Students aged seventeen (17) or under (“**Minors**”) are to be submitted by their parents or legal their guardians (who shall be considered ‘Applicants’ in such cases). Applicants applying on behalf of Minors are required to sign a separate agreement.

#### SECTION 2. Liability

- 2.1 While MULS undertakes every effort to help and support Students throughout their stay in Malta, MULS does not accept responsibility for any injury, loss, damage or harm of whatsoever nature (“**Harm**”) that Students may incur during their stay in Malta.
- 2.2 The Applicant agrees not to hold MULS responsible for Harm arising directly as a result of their/the respective Minor Student’s own negligence or misbehaviour in any manner.
- 2.3 The Applicant agrees that it is each Student’s responsibility to be in possession of an insurance policy that covers their civil liability, third party liability as well as health and injury insurance coverage (including death) throughout their stay in Malta.
- 2.4 The Applicant agrees to inform MULS of any medical, physical, or psychological condition suffered by them/the respective Minor Student which might affect their stay or that of other Students; provided that the Applicant understands and agrees that MULS shall not be held responsible for Students’ well-being and safety, even when informed of any such condition.

#### SECTION 3. General Terms

- 3.1 MULS reserves the right to exclude any Applicant or Student from any service applied for, if in the opinion of MULS the behaviour of such person/s in any manner –
  - (a) is such so as to compromise or threaten to compromise the health and safety of other Students or of staff; or
  - (b) brings, or is likely to bring, the name of MULS into disrepute.
- 3.2 The Student will be provided with a student ID card which must be carried them with at all times.
- 3.3 MULS reserves the right take photos or videos on the school’s premises, which may be used for promotional material.

#### SECTION 4. Payment of Fees

- 4.1 Applicants shall receive an invoice listing the services applied for together with the relevant payment due.

#### 4.2 Tuition Service Charges

Apart from tuition/course fees, MULS charges the following additional fees on tuition services:

- (a) Registration Fee (applicable for all applications): EUR 35;
- (b) Tuition Summer Supplement (applicable from 17<sup>th</sup> June 2024 – 31<sup>st</sup> August 2024): EUR 35 per week;



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- (c) Course material fee (either as a physical copy or an e-book): EUR 50 – *this is non-refundable and cannot be exchanged. Any additional books will need to be purchased by the Student. This also applies to any changes in level since the respective textbook will need to be purchased for the student to follow lessons and progress in their course;*
- (d) Letter of Acceptance (for any legal, academic, or professional requirement): EUR 50;
- (e) Additional Letters of Acceptance or other official documents (for any legal, academic, or professional requirement – upon request): EUR 50 per document
- (f) Change of Course Fee (upon request and subject to availability): EUR 25

### 4.3 Accommodation Service Charges

**In addition to the applicable accommodation fees, MULS charges the following additional fee on accommodation services (“Accommodation Service Charges”):**

- (a) Accommodation Summer Supplement (applicable from 17<sup>th</sup> June 2024 – 1<sup>st</sup> August 2024): EUR 35 per week; and
  - (b) Eco Tax (imposed by the Government): capped at EUR 5 – this applies to accommodation booked at Hotel Kappara and host families.
  - (c) The above charges will be included in the invoice.
- 4.4 Applicants are invoiced the total amount due for their booking.
- 4.5 Applicants are required to forward a deposit of 25% of the total amount to confirm the booking. The deposit is to be received within 7 days of issuing the invoice in order to confirm the booking. This deposit will be deducted from the total amount of the invoice.
- 4.6 Applicants are required to effect full payment of the total amount due not less than 30 days prior to the beginning of their respective course/taking up accommodation with MULS, whichever is the earlier.
- 4.7 Applicants will only be eligible for any applicable offers for long-term prices and discounts if the total amount due is fully paid in advance.
- 4.8 For accommodation at [Campus Hub](#), the following applies:
- (a) The Student must pay a refundable security deposit upon check-in for all bookings (“**Security Deposit**”). The Security Deposit is to be paid in cash at Campus Hub at upon check-in.
  - (b) The Security Deposit will be refunded at check-out after an inspection has taken place to ensure that no damages/theft or loss of property from the accommodation has occurred;
  - (c) Security Deposits will also be non-refundable if any of these T&Cs or the applicable conditions relating to accommodation are breached;
  - (d) Students who are dismissed before the expiry of their accommodation contract will not be refunded their Security Deposit;
  - (e) Security Deposits will also be withheld if a student departs early and is still to settle any outstanding dues with Campus Hub;
  - (f) The Security Deposit will be charged as follows:
    - (i) Bookings of 1 week or less will be charged €50;
    - (ii) Bookings of up to one month will be charged €100;
    - (iii) Booking of up to two months will be charged €200; and
    - (iv) Bookings of over two months will be charged €350;
  - (g) Campus Hub will collect the Eco Tax contribution (EUR 5) upon check-in; and
  - (h) The Eco-Tax contribution and Security Deposit will not be included in your invoice from MULS and will be processed by Campus Hub itself.

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- 4.9 If a room change is requested by the student (subject to availability), Campus Hub will apply a €15 'Change of Room Fee'. This fee should be settled directly at Campus Hub.
- 4.10 **Notwithstanding the above**, certain accommodation options may apply alternative cancellation charges. Should these differ from these T&Cs, Students will be notified at the time of booking.
- 4.11 The applicable terms and conditions for any other accommodation options not listed here will be sent to the Student at the time of booking.

### SECTION 5. Cancellation & Refund Policy

**The following applies to any cancellations made by Applicants or Students once the booking has been confirmed:**

#### 5.1 **Tuition Fees and Service Charges**

- (a) Tuition/course fees and tuition service charges paid are not refundable, whether in whole or in part. For the avoidance of doubt, no refund shall be made for any part of the service not utilised.
- (b) Should Students require a re-scheduling of their course or lessons (in whole or in part, subject to availability), they shall notify MULS in writing **at least seven (7) days prior to the course/lessons start date** via email to [info@universitylanguageschool.com](mailto:info@universitylanguageschool.com). In the event of failure to notify MULS to such effect, MULS shall only re-schedule such lessons (if any), which, it deems fit in its sole and absolute discretion. In such event, full payment shall be due and the Student shall not be entitled to any compensation whatsoever for any lost lessons (whether in cash, credit or otherwise).
- (c) Should the Student be unable to attend any MULS course, has duly notified MULS of the same in accordance with paragraph (b) hereof, and is unable to take up the said course on any re-scheduled date proposed to them by MULS, MULS will issue a tuition credit voucher ("**Credit Voucher**") for such amount corresponding to Tuition/Course fees paid (excluding tuition service charges, which shall be forfeited). The following shall apply to Credit Vouchers:
- (i) They are valid for a period of eighteen (18) months from date of issue;
  - (ii) They can be transferred to a friend or family member and the student should inform MULS of this transfer in writing via email to [info@universitylanguageschool.com](mailto:info@universitylanguageschool.com); and
  - (iii) They will only be accepted upon presentation at the time of booking.
- (d) Notwithstanding the above, Students who require a visa or temporary residence permit will not be able to shorten their course due to the terms and conditions set by the authorities, otherwise the visa/temporary residence permit will no longer be valid.

#### 5.2 **Accommodation Fees and Service Charges**

The below general conditions apply **solely to** cancellation of accommodation bookings made with Campus Hub, Hotel Kappara and host family accommodation **only**.

- (a) Cancellations made **at least 30 days before** the due check-in date will receive a full refund of accommodation fees and Accommodation Service Charges paid;
- (b) Cancellations made **less than 30 days before** the due check-in date will not receive any refund; and
- (c) All cancellations are to be made in writing via email to [info@universitylanguageschool.com](mailto:info@universitylanguageschool.com).

### SECTION 6. Visas

- 6.1 MULS will not be held responsible for any decisions taken by the authorities regarding study VISAs, applications for entry or extensions of the same.
- 6.2 MULS can issue Students with a letter of acceptance for visa purposes ("**Letter of Acceptance**"). MULS shall charge a non-refundable fee of €50 for a Letter of Acceptance. Applicants who request a Letter of Acceptance



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must affect full payment of the total tuition and accommodation fees and services charges due (as per the applicable invoice) prior to the Letter of Acceptance being issued.

- 6.3 The Letter of Acceptance will state the start and end date of the Student's enrolment with MULS which dates will correspond strictly to the period of validity of the required visa or temporary residence permit.
- 6.4 Should a Student subsequently not be granted a student visa or a temporary residence permit, Section 5 hereof expressly shall **not** apply and the following shall apply in such case:
- (a) They (or the Applicant, as applicable) are obliged to notify MULS of such fact in writing via email to [info@universitylanguageschool.com](mailto:info@universitylanguageschool.com) and to attach a copy of the visa refusal letter;
- (b) In the event that the Student/Applicant notifies MULS of the same **at least 30 days before** their due arrival date in Malta, attaching a copy of the visa refusal letter, the following shall apply:
- (i) MULS shall withhold a €150 cancellation fee (which includes the €50 Fee for the Letter of Acceptance and a €100 administration fee); and
- (ii) MULS shall refund the Applicant the balance remaining amount paid;
- (c) If the Student/Applicant duly notifies MULS **at least 30 days before** their due arrival date in Malta, but does not attach a copy of the visa refusal letter, no refund shall be paid. If the Student/ Applicant duly notifies MULS of the same **less than 30 days before** their due arrival date in Malta, the following shall apply:
- (i) In the event of cancellations made **at least 14-29 days before** the due check-in date:
- The Student/Applicant will receive a 75% refund on course/tuition fees and tuition service charges **only, less** an administration fee of €100 which is payable to MULS.
  - Accommodation refunds will be as follows:
    - For bookings with host families the Student/Applicant will receive a 75% refund on accommodation fees **less** an administration fee of €100 which is payable to MULS
    - For bookings at [Kappara Hotel](#), the Student/Applicant will receive a 75% refund on accommodation fees **less** an administration fee of €100 which is payable to MULS; and
    - For bookings at Campus Hub, refunds are at the discretion of Campus Hub upon presentation of a copy of the visa refusal letter, and will be decided on a case-by-case basis. In such event, Campus Hub will retain a €50 administration fee in every case;
- (ii) In the event of cancellations made **at least 8-13 days before** the due check-in date:
- The Student/Applicant will receive a 50% refund on course/tuition fees and tuition service charges **only, less** an administration fee of €100 which is payable to MULS.
  - Accommodation refunds will be as follows:
    - For bookings with host families the Student/Applicant will receive a 75% refund on accommodation fees less an administration fee of €100 which is payable to MULS
    - For bookings at Kappara Hotel, the Student/Applicant will receive a 75% refund on accommodation fees less an administration fee of €100 which is payable to MULS; and
    - For bookings at Campus Hub, refunds are at the discretion of Campus Hub upon presentation of a copy of the visa refusal letter, and will be decided on a case-by-case basis. In such event, Campus Hub will retain a €50 administration fee in every case;
- (iii) In the event of cancellations made **less than 8 days before** the due check-in date, no refund or compensation of any kind shall be due (whether in cash, credit or otherwise).

**SECTION 7. MULS SERVICES**

- 7.1 The services provided by MULS (“MULS Services”) are subject to availability. Applicants are therefore urged to book any course and required accommodation as early as possible.
- 7.2 MULS reserves the right to alter any MULS Service without prior notification to the Applicant, on condition that the MULS Service so provided by it is of the same standard or classification as that originally applied for.
- 7.3 MULS shall not be held responsible for any failure to fulfil any of its obligations if this is caused by any force majeure event (with MULS doing its due diligence and without incurring additional costs). Force majeure events are events beyond MULS’ reasonable control, which event be prevented or avoided, and shall include (but shall not be limited) to general labour disturbance (such as a boycott, strike), natural disasters, unusually adverse weather conditions, closure of the language school for any reason, infectious diseases, any epidemic or pandemic (including COVID-19, and other communicable diseases), or any action taken by a government or public authority, including prohibition of entry into a country or region of a country, quarantine measures, or the ordering of quarantine or “lockdown” of whole or part of a country, or of individuals providing MULS Services.

**7.4 Important conditions related to MULS Tuition Services**

- (a) Lessons at MULS can take place both in the morning or afternoon.
- (b) Lessons shall not take place on National or Public Holidays. MULS will compensate for this by giving an additional 2 hours throughout the week for the General English class.
- (c) The following days are the National/Public Holidays in Malta in 2024:

1 <sup>st</sup> January: New Year’s Day	29 <sup>th</sup> June: Feast of St. Peter & St. Paul
10 <sup>th</sup> February: Feast of St. Paul	15 <sup>th</sup> August: Feast of the Assumption
19 <sup>th</sup> March: Feast of St. Joseph	8 <sup>th</sup> September: Our Lady of Victories
29 <sup>th</sup> March: Good Friday	21 <sup>st</sup> September: Independence Day
31 <sup>st</sup> March: Easter Sunday & Freedom Day	8 <sup>th</sup> December: Feast of the Immaculate Conception
1 <sup>st</sup> May: Workers’ Day	13 <sup>th</sup> December: Republic Day
7 <sup>th</sup> June: Sette Giugno	25 <sup>th</sup> December: Christmas Day

- (d) In addition, the MULS school shall be closed for Christmas Recess for a period of two weeks. In 2024, Christmas Recess is during the following period –starts on 23<sup>rd</sup> December 2024 and ends on 5<sup>th</sup> January 2025 (both days included).
- (e) In the event that there are five or less applicants on any given Course offered by MULS, MULS shall automatically apply a reduction of the course duration (“Daily Reduction Procedure”), as outlined in the table below.

Daily Reduction Procedure (with reference to standard 5-day week)			
Students Enrolled	1 Student	2 to 3 Students	4 to 5 Students
Reduction	Reduced to 2.5 days per week (one-to-one)	Reduced to 3 days per week (semi-private)	Reduced to 4 days per week (mini group)

- (f) The reduction of each day or half day is to be calculated, in terms of hours, in relation to the number of hours of tuition offered weekly to the Student for the particular course on which that student is enrolled.
- (g) Should the Student not wish such “Daily Reduction Procedure” to apply and wishes to increase the hours, the Student has the option of taking the full number of normally-applicable days per week (and hours per day) against an additional payment, to be determined on a case-by-case basis.



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- (h) If a Student's level of English falls below or above the level of courses available, (Elementary to Advanced), the Student will be given One-to-One lessons equivalent to the amount of money previously paid for any standard MULS course.
- (i) MULS keeps daily attendance records. Students are to attend classes regularly. Students with a visa/temporary residence permit who regularly miss classes will receive a non-attendance email warning and will be reported to Maltese visa and immigration authorities.
- (j) Students will only receive an end-of-course certificate if they score an attendance of 75% or more.

### SECTION 8. PROCESSING OF PERSONAL DATA

- 8.1 The personal information provided by the Applicant/Student to MULS as a result of any application for, or enrolment in, any MULS Service ("**Personal Data**") shall be processed in accordance with the provisions of Regulation (EU) 2016/679 (the General Data Protection Regulation - the "GDPR") and all other applicable privacy and data protection legislation.
- 8.2 Personal Data shall be processed solely for administrative purposes including but not limited to taking of attendance and processing of payments. In line with this, Personal Data shall be accessible to those employees, advisors and service providers of MULS who are required to process it by virtue of their roles and responsibilities, and the same in accordance with all applicable GDPR provisions.
- 8.3 Personal Data will not be disclosed to third parties without the express consent of the Applicant/Student unless strictly required by law, regulation or government order, unless the said data has been provided specifically for the purposes of taking up a service provided by third parties (e.g. Campus Hub, Host Families).
- 8.4 The Applicant/Student has the right, in respect of their Personal Data held and processed by MULS, and subject to the terms laid out in the GDPR, to request access thereto, to request correction if such data is inaccurate and/or its erasure if its processing is unnecessary, to request restriction of processing, to object to MULS' processing thereof, and to data portability.
- 8.5 In the event of the need to exercise any of the said rights, the Applicant/Student is to contact MULS's Data Protection Officer via the following contact details:  

The Data Protection Officer  
University of Malta  
Msida MSD 2080  
Malta  
E-Mail: [dpo@um.edu.mt](mailto:dpo@um.edu.mt)
- 8.6 Please refer to our [Privacy Policy](#).

### SECTION 9. APPLICABLE LAW, JURISDICTION

These terms and conditions are to be interpreted in accordance with the laws of Malta and shall be subject to the exclusive jurisdiction of the Maltese Courts.