



## Europe & USA Price List 2019

## UK - Weekly Price List 2019

UK CENTRES	COURSES	TYPE OF ACCOMMODATION	ARRIVAL DATES	AGE RANGE FOR GROUPS	GROSS PRICES £*	GROUP "A" PRICE £* 40+ students	GROUP "B" PRICE £* 20-39 students	GROUP "C" PRICE £* 10-19 students	Extra Group Leader PRICE £*
London Greenwich	Premium	RE	See Website	From 12	869	609	652	696	424
	Premium	R	See Website	From 12	794	556	595	634	424
	Premium	F	See Website	From 12	682	477	511	545	424
	Classic	RE	See Website	From 12	814	569	610	651	381
	Classic	R	See Website	From 12	755	528	565	603	381
	Classic	F	See Website	From 12	635	446	477	508	381
London Kingston	Premium	RE	See Website	From 12	869	609	652	696	424
	Premium	F	See Website	From 12	682	477	511	545	424
	Classic	RE	See Website	From 12	814	569	610	651	381
	Classic	F	See Website	From 12	635	446	477	508	381
London Uxbridge	Premium	RE	See Website	From 10	869	609	652	696	424
	Premium	R	See Website	From 10	794	556	595	634	424
	Premium	F	See Website	From 10	682	477	511	545	424
	Classic	RE	See Website	From 10	814	569	610	651	381
	Classic	R	See Website	From 10	755	528	565	603	381
	Classic	F	See Website	From 10	635	446	477	508	381
Bath	Premium & Weekend Away	R	See Website	From 10	780	600	624	650	538
	Classic	R	See Website	From 10	728	560	582	607	502
Brighton	Premium	RE	See Website	From 12	864	590	632	675	422
	Classic	RE	See Website	From 12	785	535	574	612	422
Canterbury	Premium	RE	See Website	From 12	843	590	632	675	422
	Premium	R	See Website	From 12	779	545	584	623	422
	Premium	F	See Website	From 12	633	443	475	507	422
	Classic	RE	See Website	From 12	766	535	574	612	379
	Classic	R	See Website	From 12	729	510	547	583	379
	Classic	F	See Website	From 12	604	422	452	482	379
Chelmsford	Classic + Academy	RE	See Website	From 11	719	504	540	575	385
	Classic + Academy	R	See Website	From 11	686	481	514	549	385
Chester	Premium	RE	See Website	From 11	793	556	594	634	369
	Premium	R	See Website	From 11	666	466	499	532	369
	Premium	F	See Website	From 11	566	396	424	452	369
Effingham	Classic + Academy	R	See Website	From 10	734	514	550	587	362
Loughborough	Premium + Academy & Weekend Away	RE	See Website	From 12	715	502	536	572	412
	Classic + Academy	RE	See Website	From 12	694	485	521	556	390
Windsor	Classic + Academy	R	See Website	From 10	773	540	580	618	392
Edinburgh	Premium	RE	See Website	From 12	917	642	687	734	435
	Premium	R	See Website	From 12	865	590	635	682	435
	Premium	F	See Website	From 12	651	455	487	521	435
Stirling	Premium	RE	See Website	From 11	815	570	612	651	433
	Premium	R	See Website	From 11	763	519	560	599	433

RE Campus Ensuite R Campus Standard RD Campus Twin Standard F Family H Hotel

\*Trinity exam is available at £80 per student in a group of minimum 15 students in PLUS UK centres.

### IRELAND - Weekly Price List 2019

IRELAND CENTRES	COURSES	TYPE OF ACCOMMODATION	ARRIVAL DATE	AGE RANGE FOR GROUPS	GROSS PRICE €*	GROUP "A" PRICE €* 40+ students	GROUP "B" PRICE €* 20-39 students	GROUP "C" PRICE €* 10-19 students	Extra Group Leader PRICE €*
Dublin	Premium	R	See Website	From 10	978	684	733	781	546
Dublin	Premium	F	See Website	From 10	808	566	606	647	546
		RE Campus Ensuite							
		R Campus Standard							
		RD Campus Twin Standard							
				F Family					
									H Hotel

\*Trinity exam is available at £80 per student in a group of minimum 15 students in PLUS Dublin centre.

### MALTA - Fortnightly Price List 2019

MALTA CENTRES	COURSES	TYPE OF ACCOMMODATION	ARRIVAL DATE	AGE RANGE FOR GROUPS	GROSS PRICE €*	GROUP "A" PRICE €* 40+ students	GROUP "B" PRICE €* 20-39 students	GROUP "C" PRICE €* 10-19 students	Extra Group Leader PRICE €*
Malta Village	Classic	H ****	Thursday	From 9	1,507	1,055	1,130	1,206	859
	Classic	H ***	Thursday	From 9	1,446	1,012	1,084	1,156	859
	Classic	F	Thursday	From 9	1,054	737	790	842	689
	Premium	H ****	Thursday	From 9	1,592	1,114	1,193	1,273	859
	Premium	H ****	Thursday	From 9	1,531	1,071	1,148	1,223	859
	Premium	F	Thursday	From 9	1,139	797	854	911	689
		RE Campus Ensuite							
		R Campus Standard							
		RD Campus Twin Standard							
				F Family					
									H Hotel

\* Malta prices are per programme per 13 nights + 14 days in half board accommodation. Additional €90 for upgrading the programmes to full board.

\* Malta hotels: Santana Hotel\*\*\*\* and Sunflower Hotel\*\*\*

### USA - Weekly Price List 2019

USA CENTRES	COURSES	TYPE OF ACCOMMODATION	ARRIVAL DATE	AGE RANGE FOR GROUPS	GROSS PRICE \$*	GROUP "A" PRICE \$* 40+ students	GROUP "B" PRICE \$* 20-39 students	GROUP "C" PRICE \$* 10-19 students	Extra Group Leader PRICE \$*
Los Angeles	Classic Superior	RE	See Website	From 10	1,658	1,161	1,244	1,327	879
Los Angeles	Experience	RE	See Website	From 10	1,735	1,213	1,301	1,388	879
Miami	Experience	RE	Wednesday	From 10	1,748	1,224	1,311	1,398	983
New York Central	Classic Superior	RE	See Website	From 10	1,482	1,037	1,112	1,186	988
New York Central	Experience	RE	See Website	From 10	1,690	1,183	1,268	1,352	988
New York Rider	Experience	RE	See Website	From 11	1,748	1,224	1,311	1,398	983
		RE Residence Ensuite							
		R Residence Standard							
		RD Residence Twin Standard							
				F Family					
									H Hotel

\* UNITED NATIONS COURSE is available at New York Felician centre at a supplement of \$100 per week, with a guided visit to The United Nations Headquarters.

### CANADA - Weekly Price List 2019

CANADA CENTRES	COURSES	TYPE OF ACCOMMODATION	ARRIVAL DATE	AGE RANGE FOR GROUPS	GROSS PRICE \$*	GROUP "A" PRICE \$* 40+ students	GROUP "B" PRICE \$* 20-39 students	GROUP "C" PRICE \$* 10-19 students	Extra Group Leader PRICE \$*
Toronto	Experience	RE	Monday	From 11	1,850	1,295	1,360	1,428	1,125
		RE Residence Ensuite							
		R Residence Standard							
		RD Residence Twin Standard							
				F Family					
									H Hotel

\*Prices are in Canadian Dollars CAD

## **TERMS & CONDITIONS**

### **1 BOOKING CONDITIONS**

By submitting the Booking Application, the Agent formally agrees to abide by PLUS Terms & Conditions set herein.

### **2 DEPOSITS**

If the booking is accepted, the Agent must pay by the date indicated, a non-refundable deposit per person of £100.00 for UK, €100.00 for Ireland and Malta and \$100.00 for USA confirmation of the booking. Failing this, the places will be automatically released with no further communication. Partial payments, payment falling short of the full amount due and/or notification of payments will not be sufficient to retain bookings. The deposit paid will be deducted from the total amount due to be paid 30 days before arrival (please refer to par 7).

### **3 PRICES**

All prices are exclusive of any value added or any sales tax or any other tax which may become applicable and for which the Agent shall be additionally liable.

### **4 SERVICES**

In return for the payment of the appropriate fees PLUS will provide board, tuition and activities as specified on the website. Not included in the fees are: general expenses (except where clearly indicated), entrance to museums and attractions, airport transfers.

Changes of services, facilities or dates of programmes are avoided whenever possible. On rare occasions generally due to circumstances beyond PLUS' control, or where the bookings in a centre do not reach the minimum numbers required to viably operate it, changes may be necessary. In these circumstances PLUS shall either offer equivalent services/facilities or refund in full all fees paid. No other claims for compensation or expenses can be considered. Neither PLUS, nor the Agent shall be in any way liable to the client if a service cannot be supplied by reason of industrial dispute, or other cause outside their control. There is no reduction in the course fee where a course includes a public holiday.

### **5 INSURANCE**

The Agent shall, at its own expense, obtain and maintain throughout the duration of the courses an insurance cover for public liability, event and personal injury liability to or the death of any person and any loss or destruction of or damage to property not attributable to any fault or neglect of the clients with an insurance company of repute. Copies of all such insurance policies and evidence that all premiums have been paid shall be presented on PLUS' demand.

### **6 WARRANTY & LIABILITY**

PLUS, its staff and representatives will not be liable for any loss, damage, illness or injury to persons or property however caused, except where such liability is imposed by statute. Clients must have personal insurance against medical expenses, third parties, travel insurance, including inability to attend or continue a course.

#### **6.1 STUDENT WELFARE AND GROUP LEADERS' RESPONSIBILITIES**

PLUS only accepts closed groups accompanied by their group leader.

Except for intensive English bookings (UK), the Group Leader must be at least 25 years old and speak fluent English.

The Group Leader is the ultimate person responsible for supervising his/her group constantly day and night and must comply with the student welfare, security and safety rules set by PLUS. Group leaders' duties and responsibilities are well defined and encompassed in the Handbook. Agents/schools are required to hand it out to their selected staff members, draw their attention to the student Welfare paragraph and ultimately invite them to sign a statement of acceptance prior to their departure.

### **7 PAYMENTS**

The balance with final number of students is due 30 days before the arrival date. Payments must be credited to the PLUS bank account, without deduction or setoff and free from any taxes, levies or other charges or encumbrances. If the sums due are not accredited on the date indicated, all agent's bookings are subject to immediate release and the deposit paid will be forfeited to PLUS. If by the term indicated on relevant invoice (s) the Agent fails to pay for clients, staff booked over and above the places initially secured at the centre or for any extra services requested, PLUS is entitled to cancel or suspend any further service to the Agents' clients at any or all the centres.

#### 8 CANCELLATION FEES

In case of cancellation, the deposit paid is forfeited to PLUS. For places cancelled the following penalties will be levied. If the booking is cancelled between:

- 15 days before arrival, 70%
- 7 days before arrival, 100% of the total package cost.

#### 9 SCHOOL REGULATIONS

PLUS uncompromisingly prohibits illicit drugs, violence, racism, classroom disruption and dishonesty. No drugs, tobacco products or alcohol are permitted at any centre, function or when on excursions. Clients are expected to abide by the College disciplinary regulations, and demonstrate reasonable standards of conduct within and outside the classroom. Failure to do this may result in expulsion from the course. In this event, no refunds become applicable.

#### 10 VISA STUDENTS

If, in spite of a PLUS sponsorship letter, the British Embassy, Irish Embassy or American Embassy does not grant a visa, PLUS shall reimburse the initial deposit of £ 100.00 for UK, € 100.00 for Ireland and \$ 100.00 for USA upon receiving a copy of the formal Embassy document confirming such refusal.

Cancellation charges still apply (please refer to par 8).

#### 11 COMPLAINTS APPLICABLE TO UK

Over the years PLUS has been able to fully respond to students' requirements and to minimize cause for complaints. This does not necessarily mean, however, that something cannot go wrong. If a student is unhappy or dissatisfied with any part of the programme i.e. teaching, leisure activities, host family and so on, he/she should observe the following procedure:

STEP 1 Discuss the problem with his/her leader who will report the problem to the Campus Manager, who should solve it within 36 working hours.

STEP 2 If the problem persists, the student can call or ask his/her group leader to office (0207 7302223 ). Necessary steps will then be taken without delay.

STEP 3 If the problem still cannot be solved, then the student may refer the complaint to: ABLS PO BOX 312, GREAT YARMOUTH NR30 9EP.

The complaint can also be sent to British Council: Customer Services, Accreditation Unit Bridgewater House, 58 Whitworth Street, Manchester M1 6BB, UK.

Or emailed to: [accreditation.unit@britishcouncil.org](mailto:accreditation.unit@britishcouncil.org) The complaint must be written in English, specifying whether action has already been taken by PLUS, and signed. The student should also state whether he/she is happy for the complaint to be copied to PLUS.

#### 12 FORCE MAJEURE

If PLUS or the Agent is affected by Force Majeure it shall forthwith notify the other party of the nature and extent thereof. Neither party shall be deemed to be in breach of this Agreement. Neither party shall or otherwise be liable to the other, by reason of any delay in performance, or non performance, of any of its obligations.

#### 13 PROPER LAW

These Terms & Conditions are construed in accordance with the English Law. All disputes, controversies or claims shall be referred to and finally settled under the rules of Arbitration of the International Chamber of Commerce of London by three arbitrators appointed in accordance with those Rules that are known and accepted by the Parties. It is hereby agreed that the Commercial Court of London shall have exclusive jurisdiction over any judicial proceedings howsoever related to the interpretation of these Terms & Conditions which may not be deferred to arbitration.

Previous Terms & Conditions are superseded. London, 11 April 2016